

Carl E. Bengston
Dean of Library Services
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EMPLOYMENT SUMMARY

1998- California State University, Stanislaus

Dean of Library Services

Responsibilities: planning, budget management (\$2.5 million) and supervisory responsibility for the University Library

1991-1998 Dominican University of California, San Rafael

Director of Information Services and the Library (1996-1998)

Responsibilities: planning, budget management and supervisory responsibility for academic and administrative computing, campus-wide information services, media services, and the Library

Director of the Archbishop Alemany Library (1991-95)

Responsibilities: planning, budget management and supervisory responsibility for the Library, including the Library Art Gallery and campus media services

1983-1991 University of California, Berkeley

Head of Circulation and Technical Services, Moffitt Undergraduate Library (1985-91)

Responsibilities: manage day-to-day library operations; supervise paraprofessional staff; plan and execute all automation related activities

Head of System Services, Library Systems Office (1983-86)

Responsibilities: provide training, support and documentation for users of UCB Library systems and system services

1980-1982 OCLC Western, Claremont, California

Senior Coordinator

Responsibilities: assist California and Hawaii libraries in planning for and implementing OCLC services and products

1978-1980 Indiana Cooperative Library Services Authority, Indianapolis

Network Librarian

Responsibilities: assist Indiana libraries in planning for and implementing OCLC services and products

1976-1978 California Institute of Technology, Pasadena

Humanities cataloguer, Miliken Library

EDUCATION

Master of Business Administration, Dominican College of San Rafael, 1998

Certificate of Completion of the Graduate Curriculum in Library and Information Studies,
University of California, Berkeley, 1994

Master of Library Science, University of Oregon, Eugene, 1976

Bachelor of Arts, University of California, Berkeley, 1974 (major: Comparative Literature)

PROFESSIONAL ACCOMPLISHMENTS AND SERVICE

California State University System

- ◆ Chair, COLD System-wide Technology Initiatives Management (STIM) Committee, 2005-2006
- ◆ Member, CSU Digital Marketplace Initiative Steering Committee, 2004-2005
- ◆ Chair, Council of Library Directors (COLD), 2003-2004
- ◆ Chair, COLD Electronic Access to Resources (EAR) Committee, 2002-2003

California State University, Stanislaus

Worked with library faculty and staff to:

- ◆ Conduct a comprehensive classification review and study of the library organizational structure
- ◆ Prepare a successful grant application for \$6,000 in federal funds to digitize historical and cultural images from University Library Special Collections and Archives, which will become part of the *Online Archive of California* through the Local History Digital Resources Project
- ◆ Conduct the first campus-wide administration of the *LibQUAL+™* online survey of library service quality
- ◆ Plan and establish the *Collaboratory*, a 24-station computer and research lab for students in the Reference Room of the University Library
- ◆ Establish and equip an ADA-compliant library research mini-lab
- ◆ Establish the annual Warrior Book Collection Contest
- ◆ Complete a detailed inventory of library special collections and archives
- ◆ Reconfigure and establish a public service point for University Library Special Collections and Archives
- ◆ Expand programs and services of University Library Special Collections and Archives
- ◆ Develop specifications and secure funding for a replacement integrated library system (ILS)
- ◆ Engage campus faculty in planning and executing substantial library budget reductions
- ◆ Expand and assess library instruction programs and information & computer technology literacy
- ◆ Complete a \$50,000 project to expand shelving capacity and reorganize faculty, staff and administrative offices
- ◆ Budget for and initiate a replacement cycle for library computer equipment
- ◆ Initiate a regular *University Library Newsletter*
- ◆ Develop a brand for the University Library, and its programs, Internet presence, handouts, and promotional materials
- ◆ Conduct usability studies of the Library Web Site
- ◆ Implement computer programming to track use of collections by major and program
- ◆ Develop the feasibility study for a major expansion and renovation of the library building
- ◆ Incorporate library faculty into planning processes and teaching of the University Honors curriculum
- ◆ Renovate and update the library instruction classroom
- ◆ Initiate a library strategic planning process
- ◆ Establish an off-campus library facility to provide services to students in Stockton
- ◆ Contribute to a successful re-accreditation review

Dominican University of California

- ◆ Developed a strategic plan for campus information technology and services
- ◆ Secured more than \$500,000 in external funding to support information technology development
- ◆ Planned and implemented a major upgrade of administrative systems and support services
- ◆ Planned and developed a campus-wide information system, including access to academic and administrative systems, the Internet, and e-mail
- ◆ Developed a local academic library consortium and planned and implemented a shared online library catalog with a direct link to the local public library system
- ◆ Developed and implemented a faculty/librarian liaison program, including shared responsibility for collection development

- ♦ As President of the Faculty Assembly (1995-96), worked with College faculty and administrators to re-institute tenure
- ♦ Developed a long-range strategic plan for library, information and instructional support services
- ♦ Consolidated library, media and academic computing services
- ♦ Developed and implemented library and information services for off-campus and adult programs
- ♦ Incorporated educational and information technologies into academic programs and support services
- ♦ Expanded the art exhibits and programs of the Library Gallery

University of California, Berkeley

- ♦ Coordinated retrospective conversion of the Moffitt Undergraduate Library collection
- ♦ Implemented Moffitt online processing, circulation, and public catalog access systems
- ♦ Planned and executed bar coding of the Moffitt collection and removal of the card catalogs
- ♦ Integrated Moffitt technical processing and circulation functions
- ♦ Implemented the GLADIS maintenance and circulation systems library-wide
- ♦ Implemented the GLADIS maintenance system at the Northern Regional Library Facility
- ♦ Developed and implemented the GLADIS/MARC formats for non-book materials
- ♦ Implemented the GLADIS access System for public services
- ♦ Implemented the GLADIS/LSCA interlibrary loan system in northern California public libraries

Other Professional Accomplishments and Service

- ♦ Member-at-Large, California Library Association Assembly, 2005-
- ♦ Member, California Academic and Research Libraries Association (CARL) Board of Directors, 2004-
- ♦ CARL Delegate, ACRL Chapters Council, 1999-2000 and 2004-
- ♦ Chair, Sierra Valley Library Network, 2000-
- ♦ Member, ACRL Effective Practices Committee, 2004-2005
- ♦ Participant, Coalition for Networked Information (CNI) Task Force Meeting, 2004
- ♦ Member, ACRL Appointments Committee, 2003
- ♦ Member, Western Association of Schools and Colleges (WASC) Evaluation Teams, Fall, 2000 and Spring, 2001
- ♦ CARL Conference Chair, 1999 and 2002
- ♦ Panelist, "Academic Libraries and the Library of California," California Library Association Annual Conference, 2000
- ♦ Recipient, CSU Bautzer Faculty University Advancement Award, 2000
- ♦ Participant, ACRL/Harvard Leadership Institute, 2000
- ♦ President, California Academic and Research Libraries Association (CARL), 1999
- ♦ Member, ACRL College Libraries Section Communications Committee, 1994-1998
- ♦ Chair, AICCU California Private Academic Libraries Council (CALPALS), 1997
- ♦ Author, "Why I chose to work in a college library," *College & Undergraduate Libraries*, vol. 4, no. 2, 1997
- ♦ Editor, CARL Newsletter, 1995-1996
- ♦ CARL Member of the Year, 1994
- ♦ Member, LITA Research Committee, 1993-1997
- ♦ Panelist, "Closing Card Catalogs," ALA Midwinter Meeting, 1990
- ♦ Member, ACRL University Libraries Section Conference Program Planning Committee, 1988-1989
- ♦ Member, LITA Bylaws and Organization Committee, 1987-1991
- ♦ Panelist, "Libraries and Library Users: Finding Out What We Know About Each Other," California Library Association Annual Conference, 1987
- ♦ Principle Investigator, "Moffitt Undergraduate Library Catalog Use Study," research funded by the Librarians Association of the University of California, 1986-89
- ♦ Participant, ARL/OMS Advanced Management Skills Institute, 1987
- ♦ Participant, UC Management Skills Assessment Program, 1985